

Basic Troubleshooting Tips

Problem:

Midmark M11 / M9 Bypasses Fill Mode and Overheats. Error Code C983

If the bottom plate of an M/11 or M/9 is inserted backwards, the edge of the plate will touch the temperature sensor in the back of the chamber, causing false temperature readings and will result in the autoclave bypassing the fill mode and overheating.

Check to make sure the bottom plate is not inserted backwards.



